J&SC Quality Branded Foods

Wymondham
www.jandsc.com

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>
> **Hannah Gorton** | Operations Director

Background

J&SC Quality Branded Foods Ltd provides a high quality food distribution service across the UK and throughout Europe, using established connections with carefully selected transport and warehousing partners. Based in Wymondham, the company was founded in 1995 and has steadily grown.

Netcentral has been delivering IT support to J&SC since 2010 following a review of IT suppliers. During this time Netcentral has supported the company through two office moves; swiftly co-ordinating the logistics of moving servers, computers and managing issues with installation of BT / Openreach lines.

Why Call Netcentral?

Growth meant a change in system capability for J&SC.

In 2014 Netcentral installed two new servers to update the IT system for the rapidly expanding company – using Microsoft Remote Desktop Services for faster Sage 50 Accounts performance and the flexibility to work remotely around the world and hot desk in their Norfolk based office.

Then in 2016 their needs changed as the company invested in a move from Sage to a new ERP solution, which consequently meant a server upgrade.

The Solution

Instead of replacing the relatively new servers, Netcentral proposed a move to Microsoft Hyper-V virtual servers utilising J&SC's existing hardware. As well as being the most cost efficient solution - the main outlay was the purchase of relevant software licensing rather than new equipment – this also provided flexibility for future growth, adding more virtual servers as their needs increase.

To avoid disruption to the business, the upgrade work was carried out over a weekend with full testing to ensure the system would be up and running on Monday morning. The Operations Manager was even able to test the system from home on Sunday while Netcentral completed the transition.

Microsoft Hyper-V Servers
Software Licensing Review
Remote Access
Weekend Upgrade

Client Feedback

"As a growing business our IT needs are constantly shifting as our systems grow but Netcentral always find a solution to fit our particular needs. We're confident that we can leave any IT issue with Nik and he will tell us exactly what we need to do in the most cost effective, and crucially time, efficient way.

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"It's also important to us that our IT supplier is local. Although remote support is great for a quick fix, the knowledge that Netcentral are on-call to resolve unexpected system errors is reassuring when we rely on technology.

"I would absolutely recommend Nik and Netcentral for any commercial IT project and on-going support."

Hannah Gorton | Operations Director

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